

SETTING UP PACS USERS

Setting up a new PACS user account is a two-step process; Applying for an account and submitting the PACS Agreement.

STEP 1. Applying for an Account

Launch your Internet browser and go to <u>http://www.easternrad.com/pacs/</u> Choose 1 of the 3 choices depending on your organization



When you have selected the correct option your screen should look like this:

Intele PACS	B
InteleBrowser	
	Eastern Radiologists, Inc.
Apply for Account	Username Password →

If the page doesn't load and your screen looks like this:	
This page can't be displayed	
 Make sure the web address https://pacs.easternrad.com is correct. Look for the page with your search engine. Refresh the page in a few minutes. 	
Fix connection problems	
Call our IT department at 252.754.5244 with your IP address and they will allow you access.	

Click on the Apply for Account button. Fill out the information. Please be sure to include your email address. Submit the form.

• The system should notify you via email once your account is approved.

SETTING UP PACS USERS, CONTINUED

STEP 2. Submitting the PACS Confidentiality Agreement

Launch your Internet browser and go to <u>http://www.easternrad.com</u> From the hompage choose **REFERRING PHYSICIANS**, then **PACS & RESOURCES**



Scroll down to the bottom of the page and on the right hand side, under **PACS FORMS**, click on the appropriate user agreement. **PACS Practice Agreement** is for setting up PACS for the entire practice and then each individual user will sign a **PACS User Agreement**.

Print out the form, fill it out and fax it to (252) 931-7662

TO USE THE PACS SYSTEM ONCE YOUR ACCOUNT IS APPROVED YOU HAVE 2 OPTIONS.

OPTION 1. You can use InteleBrowser through <u>http://www.easternrad.com/pacs/</u> and click the appropriate link for your facility.

OPTION 2. You can also download InteleViewer to your computer.

Go to <u>http://www.easternrad.com/pacs/</u> and log in with your username and password. The page that pulls up has an Installer option, on the left rail, click installers.

Once this page has pulled up click on InteleViewer Tracks.

Once this page has pulled up scroll to the bottom.

You will use the Evaluation Track and depending upon your OS there is a 32 bit or 64 bit option.

(If you do not know whether you need a 32 or 64 bit option. On your PC, go to Control Panel, click System to see what System Type your OS (operating system) is using.)

Click the download button for one that is appropriate for you. Install the program once downloaded. Accepting term agreements and default options.

InteleViewer will automatically create a shortcut on your desktop.

Click on Icon, program loads and asks you to set up a bookmark.

Click, enter a new server. The server URL is http://eradmdbl.easternrad.net Click, Use Custom Server Name, and name bookmark Log in with your username and password (same as the web based version)

If you have any issue with installing the program, call IT at 252.754.5244. Not all IP addresses identify automatically and IT may need to assist.